**Joe Bloggs - CMgr, (MCMI), MILT**

**Executive Summary**

A strategic, forward thinking and results driven chartered manager, who has had extensive exposure to complicated Supply, Logistic, Procurement and Warehouse Operations, with a proven track record of delivering the right product, to the right location on time, under the most demanding of circumstance.

One who is passionate about people, culture and leadership and has the ability to bring together successful, dynamic teams using motivational techniques, incentives and trust whilst coaching and mentoring to enhance performance and team building abilities and setting regular new targets and objectives.

Focused on Safety, Succession Planning and Continuous Improvement and led work groups and projects at organizational and senior management level. Having led, coached and managed teams through various techniques such as Value Stream Mapping and GEMBA, directly leading to increased productivity.

With an analytical mind, I am constantly assessing problems and reviewing processes looking for the next marginal gain and business improvement. Thinking and communicating in the strategic and operational level, gives me the ability to actively influence and deliver results.

**Key Skills**

* **Logistics Operations Management**.15 years’ experience as Logistics Operations Manager, delivering inventory via multi model transport operations to the most demanding of locations on multiple occasions.
* **Business Processes**.Responsible for the introduction of Just in Time (JiT) and Lean Supply processes, on behalf of a large professional organization (MOD), that saved in excess of £500k, which became best practice across multiple geographically dispersed sites.
* **Project Management (Technical and Non-Technical)**.Project manage the re-purpose of a 160000 square foot manufacturing facility into a bulk storage warehouse on time and within budget, circa £1m. Manage the upgrade of WMS and ERP Systems.
* **Contract Negotiation and Management**.Negotiated, introduced and managed a £3m National Delivery Network with 3rd Party Service Providers, whilst offboarding other service providers.
* **Change Management (Culture)**. Responsible for the introduction of a significant shift of culture from transactional to transformational leadership, empowerment and inclusion.
* **Change Mangement (Organization)**. Currently responsible at organizational level for the introduction of the Operational Management System (OMS), ensuring that an organization is delivering value for money against its ‘Mission Statement’ and ‘Business Plan’.

**Career History**

**Her Majesty’s Armed Forces Reserve Officer Current**

Currently working as a Military Planning Officer in direct support of the South Wales Local Resilience Forum (LRF). The LRF comprises of Welsh Government, Local Authorities and Emergency Services. As part of a four-man team, we advise when requested on matters that constitute Military Aid to the Civil Authorities (MACA). Examples of this so far have been the selection of sites for Field Hospitals (Project NIGHTINGALE) to implementing workable Supply Chain Strategies for Personal Protective Equipment.

**PWS Distributors – Head of Warehousing and Distribution Feb 19 – Mar 20**

Responsible to the Board of Directors for the strategic direction of the Warehouse, Transport and Logistic functions, providing clear coherent transformation plans in each area. My time with PWS distributors has seen huge investment in all referenced areas above. Transformation plans have included some significant project management:

* Develop a 160000-foot square storage facility, £1m project.
* Manage all third-party logistics contracts, including, national pallet and parcel delivery networks and a white glove service for premium product, circa £4m Per Annum.
* Manage the upgrade of the current WMS System.
* Introduction and Implementation of Continuous Improvement Strategy.
* My budget and P+L responsibility, circa 11.5% of sales (£10m+).

**Godfrey Syrett – Warehouse Operations Manager Mar 18 – Jan 19**

Responsible for managing the logistics operation and the facilities management of a large storage and distribution facility that serviced a £50m operation. Daily routine included the following areas of responsibility:

* Manage and delegate work to both day and night shifts.
* Co-ordinate the goods in, dispatch and storage operation on behalf of the company.
* Maintain stock accuracy at no less than 100%.
* Set and Deliver company KPI’s.
* Proactively maintain a safe working environment (Safe Systems of Work) for all employees.

**DHL (SC) Project Manager (WMS) & First Line Manager Jul 17 – Apr 18**

Responsible for the delegation of work within the warehouse for a team of 50 personnel. Ensuring that all inventory was picked and loaded onto the right vehicles.

Hand-picked as the communications manager for a £4.5m project, to replace the current Warehouse Management System for the Argos Home Delivery Operation:

* Liaise with the transport department ensuring fleet is available for the dispatch operation.
* Manage the administration and for a designated team of 50 personnel.
* Responsible for implementation and championing of Organizational Culture Change.
* Produce and implement Project Communication & Information Policy.
* Deliver presentations to senior leadership team and the wider organization.

**Senior Operations and Training Delivery Facilitator (MOD) 2015 – 2017**

24 years loyal and dedicated service with Her Majesty’s Armed Forces (Army) culminated in being promoted to the very top of the organizational structure, (Warrant Officer Class 1), Regimental Sergeant Major, the senior advisor to the strategic management team.

* Project Manager for executive training events, providing assurance to the strategic management for all aspects of Training Delivery, Health and Safety of 450+ service personnel.
* Deliver significant organizational culture change through transformational leadership, coaching and mentoring.
* Appointed as the senior security advisor for a geographically dispersed high-profile organization (five locations).
* Responsible for the organization for multiple ‘High Risk’ oversees expeditions for service personnel.

**24 Years Military Experience (Her Majesty’s Armed Forces) 1993 - 2015**

A career spent honing leadership, management and logistical expertise in the most in a culturally diverse organization demanding of environments. In the latter years appointed as the organizational lead for logistics governance and sustainment.

* Write and develop Logistical Governance Assurance documentation.
* Design, Plan and Deliver temporary logistical facilities in technical and war fighting environments.
* Manage the tasking of all fleet vehicles circa 140 vehicles with a value in excess of £100m.
* Manage the procurement and budget (50k (pcm)) for bespoke communication solutions.
* Deploy and recover resources (Personnel and Equipment) to hostile overseas environments.

**Qualifications & Continuous Professional Development (CPD)**

* Chartered Manager (CMgr) & L6 Diploma Strategic Leadership and Management.
* Level 5 Diploma – Supply Chain/Warehousing/Transport Operations and Project Management (CILT).
* ITIL Foundation Certificate in IT Service Management.
* PRINCE2 Practitioner.
* Organizational Lead for Diversity and Inclusion (L4).
* Lean Six Sigma (Yellow Belt).
* Institute of Occupational Safety and Health (IOSH) – Managing Safely (L3).