

## IoSCM Management and Business Academy

### WHY IoSCM?

Guarantee success in your industry with IoSCM. We offer every student much more than just a qualification, we provide the opportunity to grow, learn and progress as a professional with our unrivalled support network.

- The most **flexible** distance learning package in the industry, adapt the course to study at your **own pace** and in your **own time**
- An **easy to use**, accessible online learning platform which provides **unlimited access** to customised resources and course materials
- Self-assessments, assignment preparation and **tailored tutor feedback** available at any time to provide you direction and guidance in your progress
- Access to **premium** revision and **study tools** such as timetables, planning guides, real life industry examples and useful websites
- Unlimited **1 to 1 support**, guidance and feedback from IoSCM's **industry expert tutor** team
- **First class** study materials designed and developed by **subject specialists**
- Individually assigned Student Support Liaison **dedicated** to handling all enquiries or issues throughout your studies and acting as your **personal mentor**
- **Communicate** with your appointed support team through a **range of methods** including Whatsapp, Skype, Facetime, text, email or phone call
- **Free monthly 1 to 1 workshops** available to attend in person or online
- An impressive **98% pass rate** across all qualifications
- Connect with students and **professionals across the globe**, interact on forums, offer or receive peer support and **expand your network** with IoSCM's online platforms
- Access even **more benefits** when you become a certified member of the Institute of Supply Chain Management, including **discounts and free short courses**

Spend less time and less money when you study with IoSCM. We offer the best possible chance to pass your qualification first time. In fact, we're so confident in your ability to succeed, we guarantee that if you fall into the 2% that don't pass first time, you can re-sit your study period, fully inclusive of IoSCM's signature support package, for **FREE**.

Attend **monthly workshops** for additional study support and

**1 TO 1 TUTORING**

available **free of charge** to all students

Communicate with your **dedicated support team** through

**WHATSAPP, SKYPE, FACETIME, TEXT, EMAIL OR CALL**

at any time



**UNLIMITED SUPPORT, GUIDANCE AND FEEDBACK**

from IoSCM's **industry expert tutor** team

## IoSCM Level 2 Management and Business

### ABOUT THIS COURSE

The IoSCM management and business academy is dedicated to helping those within the management industry develop and grow their knowledge and expertise. This level 2 qualification means whether you are new to the industry, or are at an operator level, here at IoSCM we can still develop and teach you valuable topics which you can apply to your career/business.

\*Through completion of the IoSCM level 2 - Management you will receive certification from IoSCM and also a regulated qualification, Level 2 in Supply Chain and Operations, via our partnership with SFEDI Awards as the Ofqual regulated Awarding Organisation.

### Course Breakdown

- A** Award Requirements  
To gain the award you must complete 1 core unit
- C** Certificate Requirements  
To gain the certificate you must complete 1 core unit and any other 2 units
- D** Diploma Requirements  
To gain the diploma you must complete 1 core unit and any other 3 units

### Equivalent

The level 2 qualification is of the same level as a GCSE Grade A\*- C qualification.

All IoSCM  
qualifications are  
**INDUSTRY RECOGNISED**



£ Level 2 job title and  
salary expectations:

**CUSTOMER  
CO-ORDINATOR**  
£17,000

**TEAM LEADER**  
£15,000

**JUNIOR PURCHASING  
ANALYST**  
£14,000

**OFFICE  
ADMINISTRATOR**  
£12,000

**OFFICE ASSISTANT**  
£12,000

\*Salaries are based on national averages  
and may vary depending on location

# IoSCM Level 2 Management and Business

## UNIT SELECTION

### Core Units

#### Team Leader

- Teams and groups
- Team development
- Team roles
- Leadership styles

### Optional Units

#### Introduction to Sales

- Sales environments
- Characteristics of sales market
- Unique selling points
- Market position and competition
- Product, customer and sales focus
- Barriers to achieving customer focus
- Effective time management
- Role and use of IT in sales
- Different media used in customer communication

#### Introduction to Business

- Range of business
- Business functions and departments
- Communication in business
- Quality management systems
- The customer

#### Introduction to Customer Service

- Customer service
- Cultures of customers
- Points in a customer care policy
- Evaluating customer service
- Using customer feedback

#### Effective HR Practices

- Knowledge, skills and behaviour of effective HR
- HR Services
- Development needs
- Continuous Professional Development (CPD)

#### Introduction to Account Management

- Duties of account management
- Attributes of a key account
- Role of an account manager
- Account management language
- Client/consultant life cycle
- Common problems and difficult clients
- Strategy for key accounts
- SWOT client analysis
- Setting goals and objectives

#### Introduction to Supply Chain

- Supply chain
- Successful supply chains
- Relationships between the links of a supply chain
- Roles organisations play

# IoSCM Level 2 Management and Business

## UNIT SELECTION

### Optional Units

#### Introduction to Warehousing and Inventory



- Inventory
- Control inventory levels
- Types of costs
- Location coding
- Warehouse

#### Introduction to Purchasing



- Functions of a purchasing system
- Stages of the life cycle
- Stages of the purchasing process
- Methods used to gain information
- Supplier development

#### Introduction to Movement of Goods



- Types of goods
- Safe handling of goods
- Movement methods
- Appropriate modes of transport

#### Introduction to Manufacturing Planning and Control



- Business core function
- Manufacturing process components
- Support functions
- Manufacturing requirements
- Information required
- Production planning
- Improvement technique

#### Introduction to Logistics



- Logistics type
- Service
- Supply chain in a logistics environment
- Types of logistics activities

#### Introduction to International Trade and Freight



- Trade
- Freight
- Goods identification
- Freight organisations
- Trade legislation and regulations

# IoSCM Level 3 Management and Business

## ABOUT THIS COURSE

The IoSCM management academy is dedicated to helping those within the management industry develop and grow their knowledge and expertise. This level 3 qualification means whether you have previously studied a lower level qualification or have experience working as a team leader, here at IoSCM we can still develop and teach you valuable topics which you can apply to your career/business.

\*Through completion of the IoSCM level 3 - Management you will receive certification from IoSCM and also a regulated qualification, Level 3 in Supply Chain and Operations, via our partnership with SFEDI Awards as the Ofqual regulated Awarding Organisation.

## Course Breakdown

A

### Award Requirements

To gain the award you must complete 1 core unit

C

### Certificate Requirements

To gain the certificate you must complete 1 core unit and any other 2 units

D

### Diploma Requirements

To gain the diploma you must complete 1 core unit and any other 3 units

## Equivalent

The level 3 qualification is of the same level as an A Level qualification.

All IoSCM  
qualifications are  
**INDUSTRY RECOGNISED**



Level 3 job title and  
salary expectations:

### JUNIOR PRODUCTION MANAGER

£25,000

### LOGISTICS AND OPERATIONS TEAM LEADER

£21,000

### FACILITIES MAINTENANCE SUPERVISOR

£20,000

### WAREHOUSE AND TRANSPORT SUPERVISOR

£19,000

### PRODUCTION CONTROLLER

£18,000

\*Salaries are based on national averages  
and may vary depending on location

# IoSCM Level 3 Management and Business

## UNIT SELECTION

### Core Units

#### Business Improvement Techniques

- The need and application of business improvement
- Improvement Activities
- Improvement Activities Resources
- Communication

#### Business

- Range of Business
- Business Functions and Departments
- Quality Management Systems
- Communication
- Legislation
- Health and Safety
- Marketing

### Optional Units

#### Leadership

- Leaders
- Objectives
- Leadership Theory
- Leaders mistakes/challenges
- Communication

#### Improving Team Performance

- Team Development
- Effective characteristics
- Issues encountered
- Team building
- Team evaluation

#### Customer Service

- Customers
- Standards
- Improvements
- Policies and procedures
- Barriers to dealing with customer complaints

#### Sales Fundamentals

- Importance of up-to-date information for sales planning
- Benefits and risks of information sources
- Limitations of sales related information
- Sources of information
- Collation of information
- Analytical protocol
- Provision of sales related information for target audiences

#### HR Management

- The Meaning and Importance of Human Resource Management (HRM)
- The Meaning and the Role of Human Resource Planning (HRP) in Organisations
- The Meaning of Human Resource Development (HRD)
- The Recruitment and Selection Process

#### Learning and Development within the Workplace

- Learning and Development preparation
- Positive environment
- Communication techniques
- Engagement of learners
- Monitoring

# IoSCM Level 3 Management and Business

## UNIT SELECTION

### Optional Units

#### Key Account Management

- Strategic, relationship, tactical development
- Team facilitation
- Leadership
- Loyalty
- Sustainability
- Long term business relationship
- Resource Management
- Strategic direction
- Team development

#### Basic Finance Costing

- The role of Costing systems in organisations
- Recording and Analysing Cost Information
- Apportion Costs

#### Warehousing Operations

- Warehouse Departments
- Bridge Between Supply and Demand
- Warehouse Management Systems (WMS)
- Types of Warehouses
- Warehouse Location Factors

#### Transport Planning Operations

- Role of Transport
- Transport
- Principles of Transport Planning
- Legislation & Regulations
- Health & Safety Measures
- Transport Equipment

#### Supply Chain Operation

- The Supply Chain
- Relationships
- Supply Chain Components
- Logistics
- Integrated Systems

#### Purchasing Processes

- Organisations involved in the purchasing role
- Relationships
- Markets
- External Factors
- Purchasing

#### Ports and Shipping

- Types of Ports
- Port Functions
- Seaport connection and transshipment
- Maritime network considerations
- Port considerations

#### Manufacturing and Production

- Organising production
- Level of Demand
- Competitors
- Sales forecasting
- Production planning
- Planning using Buffer Stocks

#### Logistics

- Logistics services
- Aim of logistics
- Transport
- Policies and influence

#### Inventory Processes

- Inventory
- Purpose of Inventory
- Inventory Control Process
- Alternatives to holding Inventory

#### Freight

- Role of freight
- Transport
- Route Plan
- Environmental
- External influences
- Legislative

## IoSCM Level 5 Management and Business



### ABOUT THIS COURSE

The IoSCM management academy is dedicated to helping those within the management industry develop and grow their knowledge and expertise. This level 5 qualification means whether you have previously studied a lower level qualification or have experience working as a senior manager, here at IoSCM we can still develop and teach you valuable topics which you can apply to your career/business.

\*Through completion of the IoSCM level 5 - Management you will receive certification from IoSCM and also a regulated qualification, Level 5 in Supply Chain and Operations, via our partnership with SFEDI Awards as the Ofqual regulated Awarding Organisation.

### Course Breakdown

- A** Award Requirements  
To gain the award you must complete 1 core unit
- C** Certificate Requirements  
To gain the certificate you must complete 1 core unit and any other 2 units
- D** Diploma Requirements  
To gain the diploma you must complete 1 core unit and any other 3 units
- ED** Extended Diploma Requirements  
To gain the extended diploma you must complete 1 core unit and any other 5 units

### Equivalent

The level 5 qualification from IoSCM is of the same level as a HND or Foundation Degree.

All IoSCM  
qualifications are  
**INDUSTRY RECOGNISED**



£ Level 5 job title and  
salary expectations:

**NEW PRODUCT  
DEVELOPMENT  
MANAGER**  
£40,000

**LOGISTICS AND  
STORES MANAGER**  
£40,000

**KEY ACCOUNT  
MANAGER**  
£35,000

**SUPPLY CHAIN  
MANAGER**  
£32,000

**PURCHASING  
MANAGER**  
£27,000

\*Salaries are based on national averages  
and may vary depending on location



# IoSCM Level 5 Management and Business

## UNIT SELECTION

### Core Units

**Operation Management Processes**

- Operations management
- Operations processing
- Relationship between operations management and strategic planning
- Operations improvement techniques
- Organisational challenges

**Business**

- Strategic development
- Business relationships
- Human resource management
- Management of finance
- Government legislation
- Marketing strategies

### Optional Units

**Management**

- Leadership and management
- Decision making
- Managing and implementing change
- Risk management processes
- Project management

**Finance Management**

- Costing information
- Standard costing and performance
- Techniques used to measure performance and manage costs
- Estimation techniques

**Business**

- Range of business
- Business functions and departments
- Quality management systems
- Communication

**Sales Management**

- Legal requirements and codes of practice
- Social and ethical concerns
- Contract law and penalties for misinterpretation
- Coaching, expert help and training
- The value of marketing planning
- Setting objectives and formal/informal communication

**Advanced Key Account Management**

- Limiting key accounts
- Pursuit of key accounts
- Key account management plan
- Development of strategies
- Stakeholders and their involvement
- Winning and developing accounts
- Decision making processes
- Interfunctional co-ordination
- Dominant brands

**Customer Service**

- Managing Customer Relationships
- Customer Focused Culture
- Customer Satisfaction
- Managing Customer Complaints

**Warehousing**

- Warehouse policies
- Requirements
- Inventory strategy
- Legislation

**Transport Management**

- Nature and purpose of transport planning
- Land use
- Sustainability
- Transport demand
- Movement of freight

**Supply Chain Management**

- Effective management and control
- Physical and information flows
- Why a supply chain may not function correctly
- Strategic and operational planning
- Impact of technology

# IoSCM Level 5 Management and Business

## UNIT SELECTION

### Optional Units

#### Quality Management

- Quality management systems
- Advantages of quality management systems
- Tools and techniques
- Improve organisational performance

#### Purchasing Management

- Key roles of management
- Impact of legislation
- Working relationships with suppliers
- Effective negotiating skills

#### Production Management

- Production planning
- Production planning, sales planning and forecasting
- Master Scheduling terminology
- Development of manufacturing and control systems
- Improve planning performance

#### Port and Shipping Management

- Shipping and international trade
- Business strategy in shipping
- Port operations management
- Agile ports

#### Movement of Goods

- Principles and Practices in relation to the Movement of Goods
- Characteristics of goods and the impact on their handling
- Considerations that influence the flow of goods

#### Logistics

- Logistical requirements of a supply chain
- Customer needs
- Optimise use of logistics
- Modes of transport
- Technology, Information & communication technology

#### Inventory

- Purpose of inventory management
- Fixed period & fixed quantity models
- Effect of inventory management on supply chain
- Modern inventory systems
- Minimising stock level

# IoSCM Level 6 Management and Business Strategy

## ABOUT THIS COURSE

The IoSCM management academy is dedicated to helping those within the management industry develop and grow their knowledge and expertise. This level 6 qualification means whether you have previously studied a lower level qualification or have experience working as a senior manager, here at IoSCM we can still develop and teach you valuable topics which you can apply to your career/business.

\*Through completion of the IoSCM level 6 - Management and Strategy you will receive certification from IoSCM and also a regulated qualification, Level 6 in Supply Chain and Operations, via our partnership with SFEDI Awards as the Ofqual regulated Awarding Organisation.

## Course Breakdown

- A** Award Requirements  
To gain the award you must complete 1 core unit
- C** Certificate Requirements  
To gain the certificate you must complete 1 core unit and any other 2 units
- D** Diploma Requirements  
To gain the diploma you must complete 1 core unit and any other 3 units
- ED** Extended Diploma Requirements  
To gain the extended diploma you must complete 1 core unit and any other 5 units

## Equivalent

The IoSCM Level 6 is of the same level as a Bachelor's Degree but without the long hours and years to complete, giving you more time to concentrate on getting that new future.

All IoSCM  
qualifications are  
**INDUSTRY RECOGNISED**



£ Level 6 job title and  
salary expectations:

**AREA MANAGER**  
**£45,000**

**MERCHANDISE  
PLANNING MANAGER**  
**£37,000**

**RETAIL AREA  
MANAGER**  
**£29,000**

**SAP CONSULTANT**  
**£28,000**

\*Salaries are based on national averages  
and may vary depending on location

# IoSCM Level 6 Management and Business Strategy

## UNIT SELECTION

### Core Units

#### Management and Leadership

- Process of Management Activities
- Impact of Leadership and Management Techniques
- Risk Management
- Organisational Cultures
- Factors Impacting Time Management

### Optional Units

#### Business

- Internal and External Environment
- Operating a Marketing System
- Financial Documentation
- Change Management Processes

#### Cash Management

- Prepare cash budgets
- Use cash budgets to monitor cash flow
- Manage cash balances
- Managing liquidity and the UK financial system
- Raising finance from the bank
- Investing surplus funds
- Statistical techniques

#### Project Management

- Principles of Project Management
- Identify and Justify a Management Project
- Conducting Research and Analyse Data
- Monitor, Review and Evaluate

#### Inventory

- Strategic Role of Inventories
- Inventory Cost on Business Performance
- Managing Order Levels
- Inventory Control

#### Human Resource Management

- Responsibilities of HRM
- HRM Processes and Practices
- HRM and Performance Management
- Methods of Managing Employment Relationships
- Reward Management

#### Operations Management

- Operational Strategy
- Managing People and change in the work place
- Methods of Managing Capacity
- Operational Scheduling and Process Management
- Managing Quality

#### Production Management

- Production
- Requirement of Product Design and Production Strategy
- Location, Layout and Productivity of Manufacturing
- Forecasting, Planning and Scheduling of Production
- Purchasing and Inventory Management

#### Supply Chain Management

- Effective Supply Chains
- Meeting Strategic Objectives of an Organisation
- Value of 3PL and 4PL
- Cause of Supply Chain Failures
- Developments in Information Technology

#### Finance Management

- Balance Sheets, Income Statements and Cash Flow
- Cost vs. Value of Developing a Project
- Financial Analysis and Impact on Short and Long Term Business Plans
- Mergers and Acquisitions

# IoSCM Level 6 Management and Business Strategy

## UNIT SELECTION

### Optional Units

#### International Freight Management

- Strategic Importance of Creating an International Supply Chain
- Multimodal Freight Movement Operation
- Legislation of the International Movement of Freight
- Alternatives to Moving International Freight

#### Logistics Management

- Key Requirements of Logistics Management
- Setting up a Logistic Operation
- Benefits of Different Transport Modes
- Methods of Rationalising Logistic Operations
- Technology in Logistics

#### Ports and Shipping Management

- Shipping and Globalisation
- Value of Operating and Agile Ports
- Resource Requirements
- Containerised Shipping Operation

#### Purchasing Management

- Purchasing Environment
- Purchasing Strategy
- IT in the Purchasing Process
- Supplier Assessment and Performance Rating
- Support Tools for the Purchasing Process

#### Warehouse Management

- Warehouse Requirements of Business
- Warehouse Layout for Specific Business Needs
- Important Considerations of a Warehouse Location
- Services of 3rd Party Distributors

#### Quality Management

- Characteristics of Quality
- Quality Management Systems
- Total Quality Management Systems in an Organisation
- European Foundation for Quality Management (EFQM) Excellence Model

#### Transport Management Planning

- Transport Planning and Economic Development
- Transport within a Supply Chain Infrastructure
- Methods of Trip Distribution Modelling
- Effective Transport Policy
- International Movement of Freight

# IoSCM Level 7 Management and Business

## ABOUT THIS COURSE

The IoSCM Level 7 Management Academy is dedicated to helping those within the management industry further develop and grow their knowledge and expertise. This level 7 qualification means whether you have previously studied a lower level qualification or have experience working as a senior manager, here at IoSCM we can still develop and teach you valuable topics which you can apply to your career/business.

\*Through completion of the IoSCM level 7 - Management you will receive certification from IoSCM and also a regulated qualification, Level 7 in Supply Chain and Operations, via our partnership with SFEDI Awards as the Ofqual regulated Awarding Organisation.

### Course Breakdown

- C Certificate Requirements**  
To gain the certificate you must complete 3 core units in order of listing
- D Diploma Requirements**  
To gain the diploma you must complete 3 core units in order of listing and any 1 optional unit
- ED Extended Diploma Requirements**  
To gain the extended diploma you must complete 3 core units in order of listing and any 3 optional units

### Equivalent

The level 7 from IoSCM is of the same level as a Master's Degree but developed to help you gain skills required to succeed and make a difference in the workplace.

All IoSCM  
qualifications are  
**INDUSTRY RECOGNISED**



£ Level 7 job title and  
salary expectations:

**AREA MANAGER**  
**£45,000**

**MERCHANDISE  
PLANNING MANAGER**  
**£37,000**

**SAP CONSULTANT**  
**£28,000**

\*Salaries are based on national averages  
and may vary depending on location

# IoSCM Level 7 Management and Business

## UNIT SELECTION

### Core Units

#### Strategic Management Principles

- Strategic Management
- Formulate Organisational Strategy
- Strategic Effects of Organisation Plan
- Communicate Organisational Plan

#### Business Research

- Philosophies and Approaches
- Plan Project Reports
- Research
- Compare Research Outcomes with Specifications
- Present Report

#### Leadership and Enterprise

- The Relationship between Management and Leadership
- Effective Leadership
- Theories of Management and Leadership in Organisational Contexts
- Management and Leadership Skills
- The Enterprise Culture and the Characteristics of Different Entrepreneurs

### Optional Units

#### Global Procurement in Supply Chain

- Objectives for a Procurement Strategy
- Effectiveness of a Procurement Strategy
- Selecting Effective Procurement Methods

#### Manufacturing Production

- Production
- Product Design and Production Strategy
- Location, Layout and Productivity of Manufacturing
- Forecasting, Planning and Scheduling of Production
- Purchasing and Inventory Management

#### Corporate Finance

- Role of Corporate Finance Manager
- Source of Debt
- Evaluating Investment
- Company Shares
- Dividends
- Business Capital

#### Quality Management

- The Concept of Quality Management
- Embedding Quality Management
- Systems that Support Quality Management

#### Entrepreneurship in Business

- Entrepreneurship in Today's Economy
- Developing Successful Business Ideas
- Strategy Planning
- Planning Future Growth

#### Change Management

- Background of Change Management
- Issues
- Proposing Change
- Managing the Change Process

#### Principles of Marketing

- Principles and Concepts of Marketing
- Develop a Marketing Strategy
- Analyse Competitive Advantage

#### Logistics and Transport

- Logistics and marketing interface
- Costs and performance within Logistics
- Concept of lead time
- Transport planning
- The impact of traffic

#### Ports and Shipping

- Maritime Operations in a Business Context
- Planning Process for Maritime Operations
- Maritime Resource Management
- Maritime Law

#### Import and Export

- Key Elements of Export Strategies
- Key Elements of Import Strategies
- Third Party Intermediaries

## Management and Business Academy Support

### SUPPORT

#### Unlimited Access to Industry Expert Tutors

IoSCM's Tutor Team are an amalgamation of some of the industry's finest talent. All experts within their field, the team provide preparation for your distance learning experience, assistance with your qualification and support you during each unit. Because we have tutors specialising in every sector of the industry, we have a strong perception of the requirements needed to succeed and progress within every field.

#### Accessible Online Delivery and Assessment

You'll gain access to a customised learning platform in which you can take mock tests, utilise a huge library of resources and interact with other students across the globe. As well as unlimited first class materials, there are self-assessments available online show the results immediately to give you direction on what you're doing well and what you might need to take another look at. You can take and retake the practise self-tests as many times as you like. By doing this, we're increasing your confidence in your ability to succeed and therefore, also ensuring you pass first time.

#### Flexibility and Study Methods

Because IoSCM qualifications can be studied entirely online, you can study in your own time and in the comfort of your own home. You can revisit materials and resources as often as required, simply log in to your personal learning platform. We do however, offer free monthly face to face or online workshops for you to attend if necessary. We understand that every individual is different, so we encourage you to learn at your own pace and in a way that suits you.

#### Pass First Time

Our support package is so important, not only because there isn't currently anyone who offers such a high level, but because we're dedicated to changing the industry statistics, IoSCM's current pass rate across our qualifications is 98%. With the unbeatable support we provide, you can spend less time and less money by increasing your chance of gaining your qualification first time. Our entire approach to learning is to guarantee your success.

### INDUSTRY EXPERT TUTOR



#### MANAGEMENT TUTOR PROFILE

A 25 Year Career in Management

- Level 7 Qualified in Leadership
- SFEDI Verification Course
- Education in Training Level 5 Certificate

"I'm passionate about supporting our learners throughout their distance learning journey. The level of support we provide, teamed with our customised approach and flexibility, guarantees success."



## Management and Business Academy Guarantee



### GUARANTEE

IoSCM are honoured to hold a reputation as an influential institution representing the supply chain. Renowned for the quality, expertise and talent behind our qualifications, we're determined to continue our success. Which is why we strive to preserve our impressive **98% pass rate** with an unrivalled support package for every professional.

IoSCM are confident in the standard of our qualifications, the delivery of our curriculum and the support from tutors and mentors combined with your hard work; we know it will lead you to success, first time around. So much so, that we can guarantee that if you are unsuccessful in the passing of your course, we will offer you a second opportunity to achieve your qualification free of charge

There are some conditions to the IoSCM qualification guarantee:

- You must have submitted all assignments on time
- You must have monthly contact with your assigned student mentor to ensure we have given you our full support throughout your course
- You have two years from beginning your distance learning course in order to be eligible for this guarantee. If you have studied for longer than two years, you do not qualify for a free retake
- You must book your free course within 6 weeks of your first unsuccessful attempt
- Institution fees including membership renewal and any possible examination fees are not covered by this guarantee
- Course materials will not be re-issued
- IoSCM's interpretation of these conditions shall be binding
- We reserve the right to change or withdraw this offer at any given time

We strive to preserve  
our impressive

**98% PASS RATE**

with an unrivalled  
**support package**  
for every professional



With the achievement of  
each level, you will

**EXPAND YOUR  
EARNING POTENTIAL  
AND EVOLVE YOUR  
CAREER.**

Speak to us today about our  
progression routes on  
**0800 1422 522**

